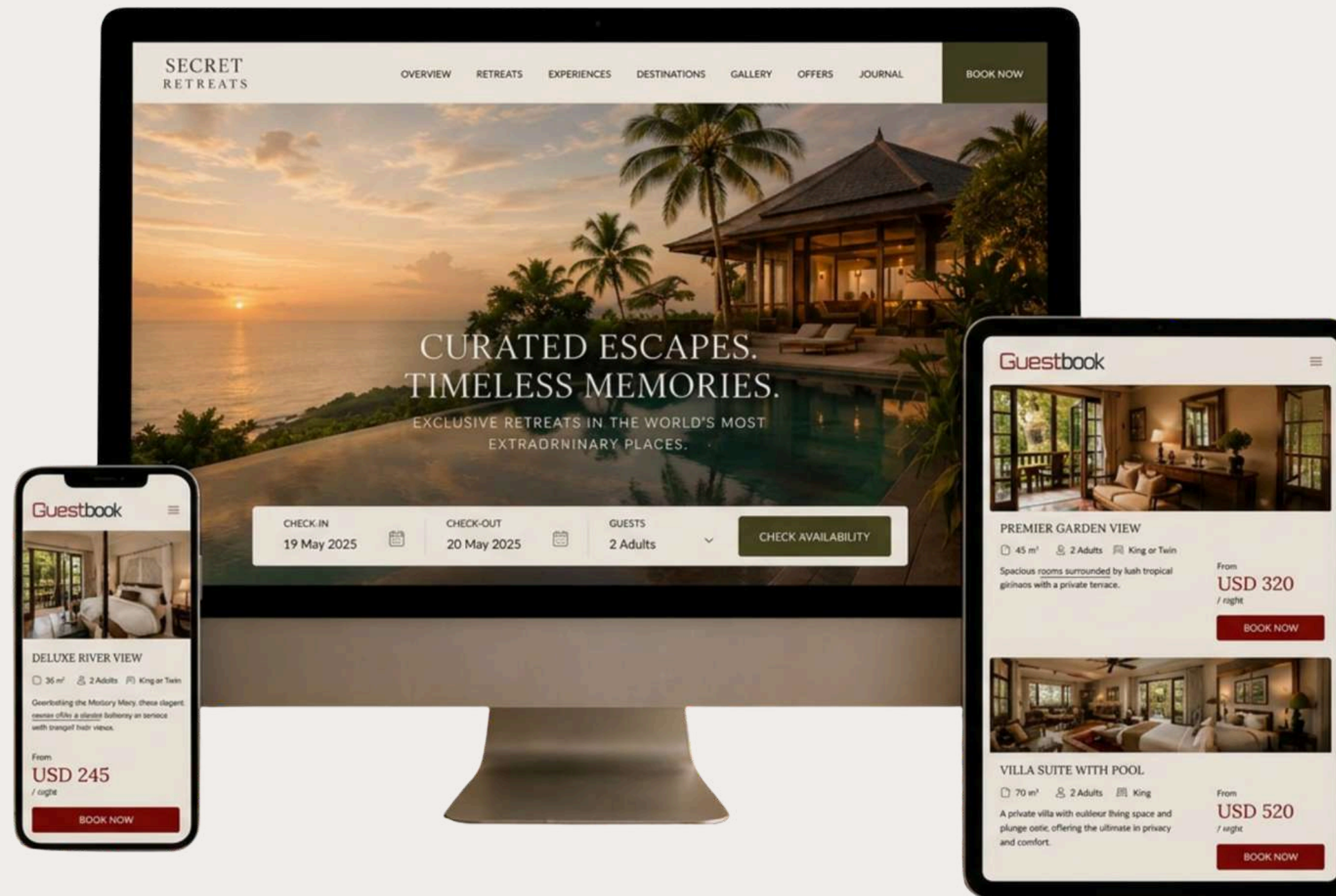


GuestBook

Boutique Hospitality Reservation System

Our Support is Human



Harmonizing Offline and Online Reservations to the Boutique Hotelier's Advantage

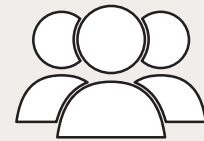
The **GuestBook** Difference

Much More than Simply a **Booking Engine**

Designed To Help You Sell



**Multiple rooms
in one booking**



**Cross-selling for small groups,
affiliations and association**



**Secured Agent Rates
(Net and Comm)**



Yield Management



Feature in Google Hotels

Designed To Help Your Team



**Streamline and Harmonize
Reservation Management**



**Manage and Optimize
Agent Sales**



KPI toolkit



**Restrictions Reports
On Your Full 2-Year Calendar**



**Designed for
Boutique Hotels PMS**

Multiple rooms in one booking

GLENBURN TEA ESTATE

Travel Agent Access [Login](#) [Register](#)

CHECK IN: Sep 24 2024 (2 Nights) CHECK OUT: Sep 26 2024
 Adult: 2 Child: 0 Infant: 0
 Aged ≤ 12 Aged ≤ 3 [Check Availability](#)

Promotion Code [Apply](#)

Glenburn Tea Estate and Boutique Hotel
 8 luxurious suites on a 1600 acre private Darjeeling tea estate in the Indian Himalayas. Tranquil views of Mt Kanchenjunga, gentle walks, lavish picnics, fishing, birding, gracious hospitality. Special-interest tours and a boutique hotel in Calcutta completes the Glenburn Experience. Glenburn Tea Estate's Boutique Hotel is a product of the loving restoration of two century-old colonial bungalows on our family estate in Darjeeling, nestled in the Indian Himalayas, with breathtaking views of Mt Kanchenjunga - 3rd highest peak in the world. Blend this with 1000 acres of verdant private forest, miles of lush green tea-fields, quaint tea-picker villages, myriad bird and butterfly species, 2 sparkling rivers with Trout and Mahseer, and you can imagine why Conde Nast Traveller describes Glenburn as "a little corner of heaven...and almost as remote". One of a kind in the region, Glenburn is a destination where you can do as little or as much as you desire, any of the few places in India where you can do as little or as much as you desire.

The Glenburn Suites
 3 x 2 1 45
 The 7 Glenburn Suites offer a wonderful homely atmosphere. Each suite has been individually decorated with furnishings and antique furniture from the British colonial period. Bright, light, airy and cozy with private bathrooms and a delightful attention to detail, the Glenburn Suites will feel like your home in Darjeeling. Perfect for couples or families the suites sleep 3 people comfortably. For family groups, adjoining rooms are possible please contact our reservations team for personal booking assistance.

The Simbong Butterfly Suite
 2 x 2 1 30
 A soft muslin trail of butterflies dresses the canopied four-poster bed in The Simbong Butterfly Room, which overlooks the Simbong Tea Division of Glenburn. Facing the eastern hills of Sikkim, the room offers spectacular sunrise views, and has a private sit-out and garden. Delicate etchings of Wisteria drape the wardrobe, intricately tiled roses adorn the fireplace, and birds and honey bees float across the furnishings, adding to the charm of this cosy little double room.

SECRET RETREATS
 Glenburn Tea Estate and Boutique Hotel
 Glenburn Tea Estate
 Nr Singritam
 PO & District Darjeeling
 India

GIVE US A CALL
 (+91) 9830070213

© 2024 Glenburn Tea Estate and Boutique Hotel

Booking Engine landing page

CHECK IN: Dec 13 2024 (2 Nights) CHECK OUT: Dec 15 2024
 Adult: 2 Child: 0 Infant: 0
 Aged ≤ 12 Aged ≤ 3 [Check Availability](#)

Promotion Code [Apply](#)

The Glenburn Suites
 3 x 2 1 45
 The 7 Glenburn Suites offer a wonderful homely atmosphere. Each suite has been individually decorated with furnishings and antique furniture from the British colonial period. Bright, light, airy and cozy with private bathrooms and a delightful attention to detail, the Glenburn Suites will feel like your home in Darjeeling. Perfect for couples or families the suites sleep 3 people comfortably. For family groups, adjoining rooms are possible please contact our reservations team for personal booking assistance.

The Glenburn Double Occupancy Full Board Rate
 Rate inclusive per night for 2 people
 All beverages, meals and snacks during the stay included (excluding alcoholic beverages)
 57,230 INR/N
 Incl Tax
 Rack Rate 57,230 INR
 PUBLIC

The Simbong Butterfly Suite
 2 x 2 1 30
 A soft muslin trail of butterflies dresses the canopied four-poster bed overlooking the Simbong Tea Division of Glenburn. Facing the eastern hills of Sikkim, the room offers spectacular sunrise views, and has a private sit-out and garden. Delicate etchings of Wisteria drape the wardrobe, intricately tiled roses adorn the fireplace, and birds and honey bees float across the furnishings, adding to the charm of this cosy little double room.

Your cart

The Glenburn Suites remove x
 CHECK IN: Dec 5 2024 CHECK OUT: Dec 8 2024
 Adult: 2 Child: 0 Infant: 0
 The Glenburn Double Occupancy Full Board Rate
 Price For 3 Nights: 171,690 INR
 Includes taxes + fees

The Glenburn Suites remove x
 CHECK IN: Dec 13 2024 CHECK OUT: Dec 15 2024
 Adult: 2 Child: 0 Infant: 0
 The Glenburn Double Occupancy Full Board Rate
 Price For 2 Nights: 114,460 INR
 Includes taxes + fees


Total To Pay: 286,150 INR
 Inc. tax + fees [Next Step](#)

Bookers can add multiple rooms even on different stay dates

GuestBook Front End

GLENBURN TEA ESTATE Travel Agent Access Login Register

[← Back to Room Selection](#) Continue



The Glenburn Suites

2 guests 2 nights

The 7 Glenburn Suites offer a wonderful homely atmosphere. Each suite has been individually decorated with furnishings and antique furniture from the British colonial period. Bright, light, airy and cozy with private bathrooms and a delightful attention to detail, the Glenburn Suites will feel like your home in Darjeeling. Perfect for couples or families the suites sleep 3 people comfortably. For family groups, adjoining rooms are possible please contact our reservations team for personal booking assistance.

Deposit Required on Confirmation.

Guest Details

Guest 1

Please indicate if you are booking for yourself, and if multiple rooms, which room you will sleep in

I'm booking this room for myself (I will sleep in this room) Yes No

Planned arrival time?

Adult/Child/Infant*

Title* First Name* Last Name*

Email Confirm Email

Int'l. Code Phone Country*

Guest 2

Planned arrival time?

Adult/Child/Infant*

Title First Name Last Name

Email Confirm Email

Information fields

Review And Confirm Your Booking.

[← Back to Extra Services](#)

Booking Summary

Your Room And Rate

1 x Room Type A
Adult: 2 Children: 0
Booked on [Rate Plan A](#) (Daily Rate 40 USD) [Payment+Cancel Policy](#)

Your Stay

Stay Dates 09 Jul 2024 to 10 Jul 2024 Price For 1 night

	33.33 USD
	3.33 USD
	3.33 USD
	40 USD
Booking Total (Including Taxes)	40 USD

Booked By

Title First name Last name

Email Int'l. Code Phone

[Full Guest and Rooming Details](#)

I confirm I have read and accept the [Terms and Conditions](#)

I consent to receiving occasional exclusive offers and newsletters from the hotel (you will be able to opt out from receiving future offers at anytime)

[Confirm & Book](#)

GuestBook Front End

A minimum of just **4 Clicks** to Confirm a Booking!

Thank you! Your reservation has been confirmed.
We've sent a confirmation to the e-mail address join@secret-retreats.com

Reference number:
Please quote your booking reference number when contacting the hotel with regard to this booking.

[Print](#) [← Back to property website](#)

Booking Summary

Your Room And Rate
1 x Room Type A
Adult: 2 Children: 0
Booked on [Rate Plan A \(Daily Rate 40 USD\)](#) [Payment+Cancel Policy](#)

Your Stay
Stay Dates 09 Jul 2024 to 10 Jul 2024 Price For 1 night: 33.33 USD
VAT@ 10% 3.33 USD
SVC 10% 3.33 USD
Subtotal 40 USD

Extra Services

Booking Total (Including Taxes) 40 USD

Booked By

Title: Ms First name: Sarah Last name: Park
Email: join@secret-retreats.com Intit Code: Phone:

Booking summary


Book our Partner Hotels to Enjoy Exclusive Deals and Privileges

AHSA FARM STAY

Ahsa Farm Stay
Ahsa Farm Stay is a tranquil retreat on a real working farm set within a rural paradise near Chiang Rai in Northern Thailand. Located in the heart of the lush and verdant Mae Salong Valley, the farm stay offers guests the opportunity to experience the rural lifestyle, natural beauty, culture, and hospitality of this unique and fascinating region. The farm stay is set on a sprawling 35-acre property, which is home to an array of fruit trees, coffee plants, and other crops. The lush gardens are filled with tropical flowers and

[View More](#)

CHECK IN: Jul 9 2024 | 1 Night | CHECK OUT: Jul 10 2024 | [Check Availability](#)



Cross-selling option

Possible payment gateway or credit card capture

Cross-Selling Multi-Hotel Bookings

GuestBook Home Inventory Room Builder Rate Builder Glenburn Tea Estate and Boutique Hotel dev

Cross Selling Setup

Create and Save your Cross Selling Hotels
Please Note - Before you can create cross selling for a hotel please setup campaigns on each hotel.

Name: Description:

Pick A Hotel And Cross Selling Partners

First Hotel: Second Hotel (Multiselect, Ctrl Key): Relationship is Reciprocal

Cross Selling Hotels Already Setup

First Hotel	Related Hotel	Campaign Code	Active	
Glenburn Tea Estate and Boutique Hot	The Glenburn Penthouse	-- Campaign Code --	<input checked="" type="checkbox"/> Is Active	<input type="button" value="remove"/>
The Glenburn Penthouse	Glenburn Tea Estate and Boutique Hot	-- Campaign Code --	<input checked="" type="checkbox"/> Is Active	

JAPAMALA Tioman Island **JAPAMALA RESORT** dev Travel Agent Access

Stay Dates: 24 Sep 2024 to 25 Sep 2024 (1 Night)

Service Charge 10% 145 MYR

Subtotal 1,600 MYR

Extra Services

Booking Total (Including Taxes) 1,600 MYR

Booked By

Title: First name: Last name:

Email: Initl Code: Phone:

Book our Partner Hotels to Enjoy Exclusive Deals and Privileges

VILLA SAMADHI Kuala Lumpur

Villa Samadhi is located in a quiet residential area of Kuala Lumpur, with the city centre on its doorstep. Once a private residence, the design of the hotel is a perfect blend of traditional Malay architecture with chic and contemporary touches. Mature shady trees and tropical plants create a natural contrast to the beautifully maintained white walls and hardwood furniture. Décor is an eclectic mix of Asian art and antiques, all adding to the sense of homeliness, the perfect city residence. Tranquil and convenient. Villa

[View More](#)

CHECK IN: Night CHECK OUT:

GuestBook creates the opportunity for you to benefit from direct exposure to actively booking guests (the best kinds of guests) of your friends' hotels, and to share your guests with them

Secured Agent Rates (Net & Commission)

← Rate Builder - Rate Detail Agent

Agent Rates are protected from public view by a login and are viewable and bookable to an Agent only when the Agent's code has been assigned to the Rate Plan.

Derived From Rate Plan Create A New Master Rate

Agent Rate Type at Percent Margin Markup Mobile use only

*Rate Plan Name

Commissionable

Rate Description and Inclusions

Select meal plan

Set your Rates and Restrictions.

Minimum Stay Days Maximum Stay Days

Deposit Cancel policy Payment Policy

Assign to Room Types You must assign at least 1 Room Type to your new Rate Plan

Assign to Agent

Agent Name	Agent Code

Net or Commission, Master or Derived, creating and managing Agent rates is easy and secured on **GuestBook**

Simply set your agreed level of commission, or mark-up for Net Rates, link to your public rate plans, and assign to your travel agents

Rate parity for your agents is assured using this simple but powerful rate management tool

Simply set your agreed level of commission, or mark-up for Net Rates, link to your public rate plans, and assign to your travel agents

Rate Builder

Select Rate Type

✓

Master Rate

Derived Rate

Agent Rate

Package Rate

[Proceed to create](#)

Create and build your master rates here. Your master rates are the base of your rate strategy from which all your promotional rates will be derived. Start by setting a strong unrestricted rate for each of your room types, your standard rate or rack rate perhaps. And then use this to derive your promotional rates from will ensure a clear, easily managed rate relationship and discount structure throughout all the tiers and markets of your rate strategy.

Create and build your derived rates here. By basing all your promotions on your master rates, using derived rate formulas, managing your rate structure couldn't be simpler or more efficient. Using the classic parent-child rate relationship all your rates are interconnected through a top-down pricing structure making rate adjustments quick, accurate and easy. Simply adjust the master rate and all your derived rates will adjust automatically for you.

Create and build your agent rates here. Simple and intuitive, set and distribute the rate plans for your agent net rate contracts and your agent commissionable rates. Your agent rates can be set as either master rates or derived rates, and setting your agent commissionable rates couldn't be easier. Simply set your agreed level of commission, link to your public rate plans, and assign to your travel agents. Rate parity for your agents is assured using this simple but powerful rate management tool.

Create and build your package rates here. Increase your revenues across all departments of your hotel through Upselling your services in GuestBook. Package your rooms with services and activities available at your hotel. Partner with other hotels in GuestBook to cross-sell your hotel to their clients by creating multi-destination itineraries that will be bookable on the GuestBook booking engine of all the hotels included in the itinerary.

Snapshot view of your rate plans and the rooms they apply to

Lots of flexibility from preset and custom promotions

Quickly and easily build rate plans and promotions

Easily create net and commissionable rates for travel agents and package rates

Lots of flexibility to combine preset promotional rates

Rate Builder - Rate Detail - Derived - Custom

All fields with * are mandatory fields and must be completed before you can save your work.

Custom

Early Bird
Stay Play
Last Minute
Custom

Select meal plan: Select...

Market Type
 Public Rate Corporate House Use Assoc. B.E. Only

Set your Rates and Restrictions.

Minimum Stay Days: Maximum Stay Days:

Adjust Rules:
 Keep the derived rate the same as the parent rate
 Modify the parent rate by % or amount Percent Increase % Amount Increase

Derived From Rate Plan:

Assign to Room Types:

Create New Rate

#	Rate Name	Internal Name	Rate Type	Market Type	Meal Plan	Rate Expires
1	Standard Rate with Breakfast		Master	Public Rate	Breakfast Included	
2	Last Minute Special Rate		Derived	Public Rate	Breakfast Included	
3	Stay 4 Pay 3		Derived	Public Rate	Breakfast Included	
4	Stay Longer and Save		Derived	Public Rate	Breakfast Included	
5	Family Package		Package	Public Rate	Breakfast a la carte	
6	Heritage Adventure Package		Package	Public Rate	Breakfast a la carte	
7	Love and Wellness Package		Package	Public Rate	Breakfast a la carte	
8	Vintage Romance Package		Package	Public Rate	Breakfast a la carte	
9	Green Season Heritage Greatness		Package	Public Rate	Breakfast a la carte	10/29/2024
10	Two Night Special Rate		Derived	Public Rate	Breakfast Included	

Linked Rooms

#	Room Name	Room Type Count	Number of Bedrooms	Number of Bathrooms	Standard Bed Config	Standard Full Occupancy
1	Bungalow Suite Garden	9	0	0	King or Twin Beds x1	2
2	Colonial Suite Private Jacuzzi	2	0	0	King or Twin Beds x1	2
3	The Residence Suite	1	0	0	King or Twin Beds x1	2
4	Heritage Room	6	0	0	King or Twin Beds x1	2
5	Colonial Suite Private Pool	8	0	0	King or Twin Beds x1	2

Yield Management

Yield Tool Setup

Yield Tool Usage

Name* Valid From* Valid To* *Type
No End Date

Yield Tool Application

[Reset](#) [Select All](#)

<input checked="" type="checkbox"/> Standard Rate with Breakfast	Bulk Selection <input type="checkbox"/> Apply
<input checked="" type="checkbox"/> Heritage Room	
<input checked="" type="checkbox"/> Bungalow Suite Garden	<input type="checkbox"/> Heritage Room
<input checked="" type="checkbox"/> Colonial Suite Private Jacuzzi	<input type="checkbox"/> Bungalow Suite Garden
<input checked="" type="checkbox"/> Colonial Suite Private Pool	<input type="checkbox"/> Colonial Suite Private Jacuzzi
<input checked="" type="checkbox"/> The Residence Suite	<input type="checkbox"/> Colonial Suite Private Pool
<input type="checkbox"/> Family Package	<input type="checkbox"/> The Residence Suite
<input type="checkbox"/> The Residence Suite	
<input type="checkbox"/> Heritage Adventure Package	
<input type="checkbox"/> Heritage Room	
<input type="checkbox"/> Love and Wellness Package	
<input type="checkbox"/> Bungalow Suite Garden	
<input type="checkbox"/> Vintage Romance Package	
<input type="checkbox"/> Colonial Suite Private Pool	
<input type="checkbox"/> Green Season Heritage Greatness	
<input type="checkbox"/> Heritage Room	
<input type="checkbox"/> Bungalow Suite Garden	
<input type="checkbox"/> Colonial Suite Private Pool	

Yield Tool Calculation Method

Lead Time Calculation (Days) Room Count for Calculation

Occupancy Based

Occupancy From % Occupancy To % Discount % <-Click
Click to add Tier

% Occ. From	% Occ. To	Tier %	
0	30	-25	Remove
31	50	-20	Remove
51	70	-15	Remove

Set dynamic rates to maximize your yield

Set availability limits by rate plan to your OTAs

Set auto stop-sells when a preset selling limit is reached

Set availability thresholds on your OTAs by room type

Feature in Google Hotels

Google Tiger Mountain Pokhara Lodge

All Images Maps Videos News Shopping Books More Tools

Sponsored

Booking.com
http://www.booking.com

Tiger Mountain Pokhara | Tiger Mountain Pokhara Lodge

Book at **Tiger Mountain Pokhara Lodge Pokhara**. No Reservation Costs. Great Rates. Choose From a Wide Range of Properties Which Booking.com Offers. Search Now! Read Real Guest Reviews. Save 10% with Genius. Special Offers.

Sponsored

Agoda.com
https://www.agoda.com/luxury/deals

Tiger Mountain Pokhara Lodge

Limitless Luxury — **Tiger Mountain Pokhara Lodge** - Best Prices Guaranteed with Deals, Special Member Prices. **Tiger Mountain Pokhara Lodge** - Read Reviews from Verified Guests to Get the Real Story.

Tiger Mountain Pokhara Lodge
https://tigermountainpokhara.com

Tiger Mountain Pokhara Lodge | Best Lodge and Hotel In ...

1000 ft above the Pokhara with a spectacular Himalayan view, Tiger Mountain Pokhara Lodge provides a perfect haven, essence of tranquility.
Contact Us · About · Accommodation · Regenerative Tourism

Booking.com
https://www.booking.com/Resorts-in-Pokhara

Tiger Mountain Pokhara Lodge

Offering an outdoor swimming pool, a lush green garden and a terrace, Tiger Mountain Pokhara Lodge is located in Pokhara. Free WiFi access is available in ...
9.5/10 ★★★★★ (4) · Price range: Prices for upcoming dates start at \$600 per night (We Price Match)

Tiger Mountain Pokhara L... | Check prices for your dates

Prices on Google for a 1-night stay

Avg THB 17,351

from THB 16,591
VIEW PRICES

Tonight Thu, Oct 3

Tripadvisor
https://www.tripadvisor.com/Pokhara-Lodges

Tiger Mountain Pokhara Lodge - Nepal

Tiger Mountain sets standards for comfortable Pokhara hotels. It is 30 minutes from Pokhara; on a hilltop ridge, with panoramic mountain views.
5.0 ★★★★★ (301) · Price range: \$\$\$ (Based on Average Nightly Rates for a Standard Room from our Partners)

Secret Retreats
https://www.secret-retreats.com/Pokhara-Valley

Tiger Mountain Pokhara Lodge

Charming boutique lodge set in a tranquil location 1000ft above the Pokhara valley with stunning views of the Himalayas from the pool and cottages.

Regenerative Travel
https://www.regenerativetravel.com/Hotels

Tiger Mountain Pokhara Lodge

4.3 ★★★★★ 51 Google reviews
4-star hotel

Website Directions Save Call

Check availability

Address: Kandani Danda Pokhara 26, 33700, Nepal
Phone: +977 1-4720580

Compare prices

Sun, Oct 6 Mon, Oct 7 2

Sponsored - Featured options

Booking.com THB 20,094

Priceline THB 19,809
Free cancellation until Oct 5

Bluepillow.com THB 18,741
Free cancellation until Oct 5

Reserving THB 19,966

All options

Direct Booking Link Official website THB 16,745

Booking.com THB 20,094

View 3 more from THB 19,889

Reviews

Google reviews Write a review Add a photo
4.3 ★★★★★ 51 Google reviews
View all reviews

Profiles

Instagram Facebook

Updates from Tiger Mountain Pokhara Lodge
View previous updates on Google

Improve your visibility, book-ability and enjoy an increased opportunity for direct bookings

Streamline and Harmonize Reservation Management

View, Modify, Cancel, Print and Email Your Reservations

Booking Reference	*Source Agent on SR.com BE	Agent ACme Travel	Campaign/Coupon Code -- Campaign --
*Booking Date 21/09/2024	*Hotel Testy McTest	Current Status	Date Created
Offline Reservation Source	Url Reservation Source	*Currency Code SGD	

Room and Rate (Room 1)

*Number of Adults 2	*Children 0	*Infants 0	*Total Guests 2	Expected Arrival --:--
*Check In 01/10/2024	*Check Out 02/10/2024	<input type="button" value="CHECK AVAILABILITY"/>	Select to Assign Inventory Independent of the Inventory Calendar <input type="checkbox"/>	

Rateplan Market Types To Show
 Public Agent Corporate House

Room Type Room Type A	Rate Plan Rate Plan A	Nights 1	Per Night 300	<input checked="" type="checkbox"/> Override	Room Charges 300.00 SGD
--------------------------	--------------------------	-------------	------------------	----------------------------------------------	----------------------------

Rate Inclusions
BF and tax and comm paid

Dates of stay for this room

Rate Plan Ex.Beds Req'd	Rate Plan Ex.Beds Charge Per Night Adult: 150.0000 SGD Child: 100.0000 SGD infant: 0 SGD	
Package Ex.Beds Req'd	Package Ex.Beds (Per PKG Stay)	
Add 1 Night (to Package) Rate/Night	Add 1 Night Ex.Beds Req'd	Add 1 Night Ex.Beds Charges/Night

VAT10 (10 %)	30.00 SGD
SVC (10 %)	30.00 SGD
Extra Bed Charges(Inc.Tax)	0.00 SGD
Room Subtotal	300.00 SGD

Powerful and flexible reservation tool in the GuestBook extranet

Enter your offline bookings in GuestBook to ensure reservations are managed in a harmonized and professional manner

Streamline and Harmonize Reservation Management



Confirmation of a Hotel Booking for Leopard Safaris Yala

Dear Dr Henning Stiller,

Thank you for booking with Leopard Safaris Yala. Your reservation is confirmed and detailed below.

Please read the following confirmation of your booking carefully to ensure that all the details are correct and as required. For any booking issues, or modifications required, please contact the hotel reservations team on the email address as detailed below.

We look forward to welcoming you, or your guests, to Leopard Safaris Yala.

Hotel Details

Hotel Name: Leopard Safaris Yala
 Hotel Address: Katagamuwa Road
 Yala National Park
 Southern and Uva Provinces
 91400
 Hotel Tel. Number: +94 71 3314004

For questions regards your reservation please contact: reservations@leopardsafaris.com

Booking Details

Hotel ID	57
Booking Status	Confirmed
Booking Number	GB20240702000057000009
Date Confirmed	02 Jul 2024
Promotion Code	
Agent Code	
Offline Reservation Source	public-wshotel
URL Reservation Source	hws (Hotel Web Site)

ROOM 1

Your Room And Rate

Room Type	1 x Luxury Tent
Occupancy Assigned	Adult(s): 2 Children: 0 Infant(s): 0
Rate Plan Booked	All Inclusive Package incl.1 Safari for 2 Adults (*2 Adults 2 Children possible)
Rate Per Night	550 USD
Rate Inclusions	Rate is per tent/room per night based on DOUBLE occupancy (2 Adults) but *can sleep 2 Adults + 2 Children/Infants in the Luxury Family Tent or + 3 Children/Infants in the XL Family Tent for an additional charge which will be automatically applied when you add this package to your cart. The Peacock Nest and Luxury Double Tent sleep a maximum of 2 Adults (no additional children).

Rate Plan Ex. Beds Req'd
 Rate Plan Ex. Bed Charges (per night)

Dates of Stay for this Room

Check-in	15 Nov 2024
Check-out	16 Nov 2024
Room charges for 1 night(s)	550 USD
Extra bed charges for 1 night(s)	0 USD
Service Charge (10 %)	49.11 USD
Tax (2 %)	9.82 USD
Subtotal	550 USD

Deposits

Deposit Paid	
Outstanding Balance Due	550 USD

Guest Comments and Special Requests

Policies

Payment Policy

A 50% deposit is required to guarantee and confirm your reservation. The balance payment will be taken upon check-in.

Cancellation Policy

- Cancellation by guests/travel agent
- All cancellations must be advised in writing and will take effect the day it is received by Leopard Safaris
 - Cancellations received seven days or more prior to arrival date will not incur any charge.
 - Cancellations received within 1 – 7 days of the date of arrival date will incur a charge of 50% of the total cost
 - Festival season bookings (from 20th December to 10th January) and Chinese New Year will be deemed as non-refundable

II. Cancellation by Leopard Safaris

- Guests' personal safety is our prime concern, which we take very seriously, at all time. In the event that Leopard Safaris must cancel your holiday due to natural disaster, unforeseen circumstances and other force majeure events, outside the control of Leopard Safaris, we will guarantee the following refunds:
- 100% to be refunded at any point
 - We cannot be held liable for any incidental expenses that you may incur during arrangements for a holiday that is subsequently cancelled due to circumstances outside of our control including Act of God.
 - All refunds will be made minus bank fees or transaction fees

No Show Policy:

- No-shows and stays that are cut short will incur a 100% cancellation fee on the full room rate for the entire length of stay

Booked By	Dr Henning Stiller
Booked By Email	henning@stiller.news
Booked By Tel Number	+49 1785368588
Booked As	
Booked By Address Line 1	Langwisch 9
Booked By Address Line 2	
Organization/Agency Name	
Referral By	

Manage and Optimize Agent Sales

GuestBook Home Rate Builder (Community) Switch Hotel Secret Retreats dev

Search and Manage your Agencies

+ Add New Agent

Agency Name Agency Code Agency Type Agency Country Key Source Markets Search Agencies Clear Filter

Edit	Agency Name	Agency Code	Agency Type	Community Managed	GSA Agent	Business Model
	DD Travel	DDT543	OTA	Yes	No	B2B
	RABINA TOURS	SR-RABI	DMC	Yes	No	B2B
	Trig Travel	TRIGUK	Retail Travel Agent	Yes	Yes	B2C
	Testy Travels	TESTY123	DMC	Yes	No	B2B and B2C
	Anywhere Ince dba Cruise Brothers	AIDCBUSA		Yes	No	
	Smith Travel	SMTRUK	OTA	Yes	No	B2B
	Mulberry Tours Pvt Ltd	MULBTOURS		Yes	No	
	Cartology Travel	CARTOTRV		Yes	No	
	TRANSILVANIA TOURIST SERVICE	TRANRO		Yes	No	

GuestBook Home Inventory Room Builder Rate Builder Testy McTest dev

New Agency

*Agency Name Matches Description Agency Code (Reviewed) ACME

Agency Main Address Details

*Address Line 1 ACME Address Line 2 Address Line 3
City State/Province Postal/Zip Code *Country Thailand
*Intl. Code 234 *Phone Number 234 Intl. Code Alternate Phone Number
Agency Website ACME.com General Email ACME.com

Market and Business Model

*Agency Type OTA *Business Model B2B *Key Source Markets aaa Pricing Tier

Agency Production

Room Nights Production Online	Room Nights Production Offline	Room Nights Production Total	Revenue Production Online	Revenue Production Offline	Revenue Production Total
0	3	3	0.00	3027.00	3027.00

Agency Contacts & Logons

Title First Name Last Name Email/Username
Skype Whatsapp LinkedIn Line WeChat
Position Notes Telephone
Create Contact

Capture travel agents' interest and turn them into clients

Easily monitor and manage your travel agent business and their performance

Reports

GuestBook Home Inventory Room Builder Rate Builder Koh Jum Beach Villas dev

Date Filter By: Booked On

Report Type: Reservation Summary (selected), Agency Production, Agency Commission, Agency List

Hotel: Koh Jum Beach Villas

From: dd/mm/yyyy To: dd/mm/yyyy

Status: Active, Cancelled

Agent: [empty]

Rate Type: Agent Net Rates, Agent Comm. Rates

Campaign: [empty]

GSA: [empty]

Create Report

Reservation summary report

Agent list report

GuestBook Home Inventory Room Builder Rate Builder Testy McTest dev

Date Filter By: Booked On

Report Type: Reservation Summary

Hotel: Testy McTest

From: 01/06/2024 To: 11/07/2024

Status: Active, Cancelled

Agent: [empty]

Rate Type: Agent Net Rates, Agent Comm. Rates

Campaign: [empty]

GSA: [empty]

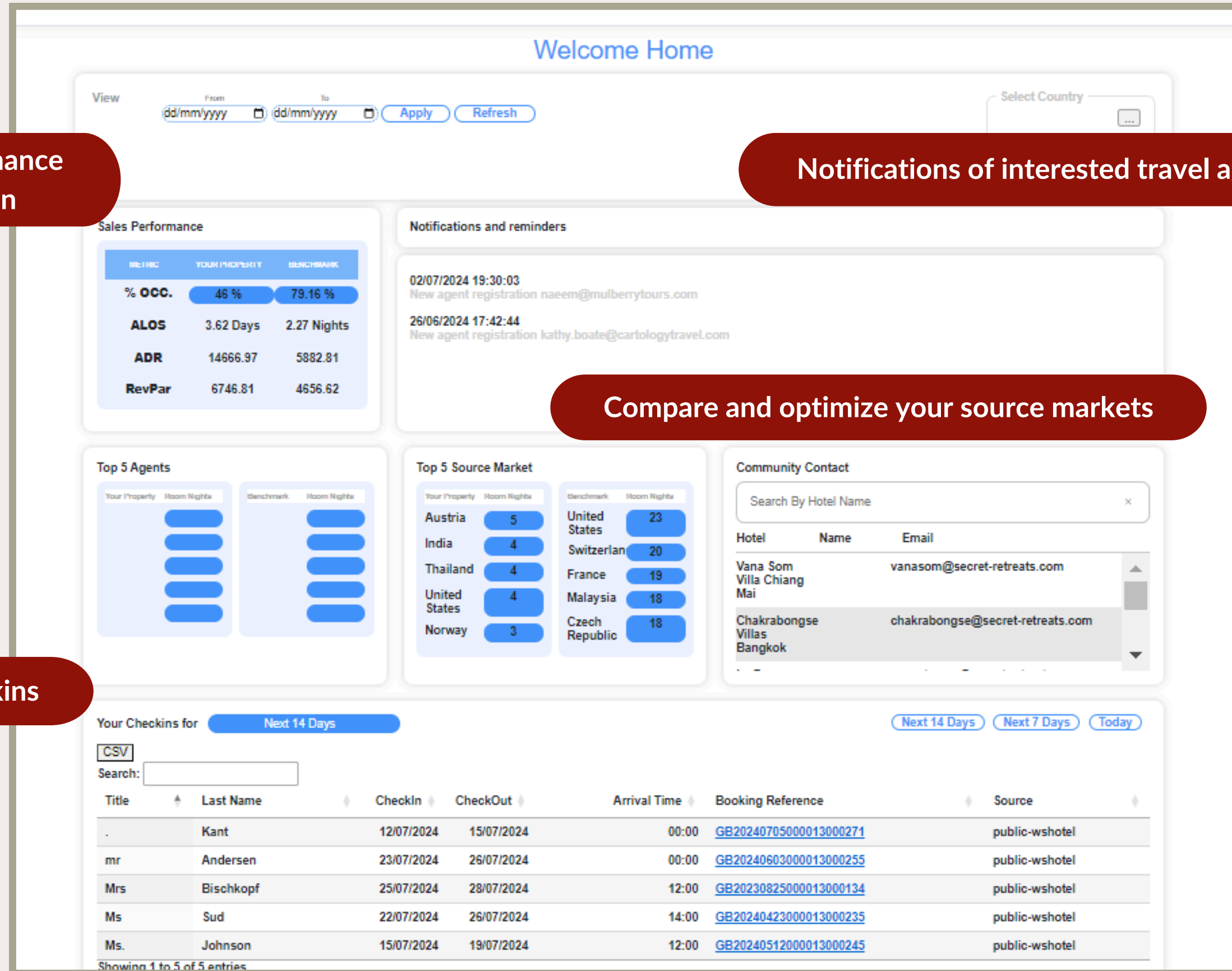
Search: [empty]

Booking Reference	Booked-on date UTC (dd-mm-yyyy)	Property Name	Source	Source URL	Agent Name	Agent Code	Agent Country	Agent Key Source Markets	GSA	Linked to GSA named	Linked to GSA Code	Booked By	Booked By Email	Booked By Country	Status	Booking Modified Date (DDMMYYYY)	Booking Modified by	Room Type	Rate Plan	Rate	Rate Type	Commission %	Check-in date (DDMMYYYY)	Check-out date (DDMMYYYY)	Length of Stay (nights)	Extra Adult Rate
GB2024060800001000690	08/06/2024	Testy McTest	email	ext								Mr Simon Amith	simth999@yahoo.co.uk	American Samoa	Modified	08/06/2024		Room Type A	Rate Plan A	400	Public Rates		08/06/2024	09/06/2024	1	150
GB20240610000001000691	10/06/2024	Testy McTest	phone	ext								Mr Simon Amith	aa	Afghanistan	active			Room Type A	Rate Plan A	300	Public Rates		21/06/2024	23/06/2024	2	150
GB20240613000001000692	13/06/2024	Testy McTest	admin-wshotel	hwaFE								m Paul Walker	paulwalker99@hotmail.com	Albania	active			Room Type A	Rate Plan A	300	Public Rates		13/06/2024	14/06/2024	1	150
GB20240616000001000693	16/06/2024	Testy McTest	admin-wshotel	hwaFE								Mr Simon Amith	simth@yahoo.co.uk	American Samoa	active			Room Type A	Rate Plan A	300	Public Rates		16/06/2024	17/06/2024	1	150
GB20240616000001000694	16/06/2024	Testy McTest	admin-wshotel	hwaFE								m Rod Stewart	paulwalker99@hotmail.com	United Kingdom	active			Room Type A	Rate Plan A	300	Public Rates		16/06/2024	17/06/2024	1	150
GB20240616000001000695	16/06/2024	Testy McTest	admin-wshotel	hwaFE								m Paul Walker	paul@secret-retreats.com	United Kingdom	active			Room Type A	Rate Plan A	300	Public Rates		16/06/2024	17/06/2024	1	150
GB20240616000001000696	16/06/2024	Testy McTest	admin-wshotel	hwaFE								Mr Simon Amith	simth999@yahoo.co.uk	Afghanistan	active			Room Type A	Rate Plan A	300	Public Rates		16/06/2024	17/06/2024	1	150
GB20240616000001000697	16/06/2024	Testy McTest	admin-wshotel	hwaFE								Mr Simon Amith	simth999@yahoo.co.uk	Afghanistan	active			Room Type A	Rate Plan B	100	Public Rates		16/06/2024	17/06/2024	1	150
GB20240616000001000698	16/06/2024	Testy McTest	admin-wshotel	hwaFE								m Roy Wood	paulwalker99@hotmail.com	United Kingdom	active			Room Type A	Rate Plan A	300	Public Rates		16/06/2024	17/06/2024	1	150

Generate reports to support your marketing efforts and help you maximize your travel agent business

Extract fully comprehensive data to create a wide variety of targeted reports

KPI Toolkit



Sales performance comparison

Notifications of interested travel agents

Compare and optimize your source markets

See upcoming checkins

Restrictions Reports On Your Full 2-Year Calendar

GuestBook Home Inventory Room Builder Rate Builder Heritage Suites Hotel dev

Overrides CTA CTD STOP SELL

Copy Excel CSV PDF

Search:

Type	RatePlan	RoomName	SpanFrom	SpanTo	SpanDays
STOP SELL	Green Season Heritage Greatness	Bungalow Suite Garden	2024-07-11T00:00:00	2025-06-04T00:00:00	329
STOP SELL	Green Season Heritage Greatness	Colonial Suite Private Pool	2024-07-11T00:00:00	2025-06-04T00:00:00	329
STOP SELL	Green Season Heritage Greatness	Heritage Room	2024-07-11T00:00:00	2025-06-04T00:00:00	329

Showing 1 to 3 of 3 entries Previous 1 Next

Easily review and report on your calendar restrictions

Layout Formulas Data Review View Help Comments

files from the Internet can contain viruses. Unless you need to edit, it's safer to stay in Protected View. Enable Editing

- SecretRetreats

	A	B	C	D	E	F	G
1			- SecretRetreats				
2	Type	RatePlan	RoomName	SpanFrom	SpanTo	SpanDays	
3	STOP SELL	Green Season Heritage Greatness	Bungalow Suite Garden	2024-07-11T00:00:00	2025-06-04T00:00:00	329	
4	STOP SELL	Green Season Heritage Greatness	Colonial Suite Private Pool	2024-07-11T00:00:00	2025-06-04T00:00:00	329	
5	STOP SELL	Green Season Heritage Greatness	Heritage Room	2024-07-11T00:00:00	2025-06-04T00:00:00	329	
6							
7							

You can export the data and share with your team

Designed for Boutique Hotels PMS

The screenshot shows the 'Un-Allocated Reservations' interface in GuestBook PMS. It features a calendar for July 2024 (Wed 3 to Sun 7) and a grid for Room Type A. The grid shows available rooms (19, 11, 11, 20, 100) and reservations for guests like Manic Mine, Paul Walker, sadfsadf smith, and Madame Curie. A context menu is open over the grid, listing actions such as 'Cancel Allocated Room', 'Open Reservation', 'Modify Reservation', 'Check In', 'Check In Time Change', 'Check Out Time Change', 'Open Guest Folio', 'Move', 'Move To Date', 'Multi-Call Stay', and 'Open Res. in Booking Engine'. A sidebar on the left includes navigation icons for Dashboard, Reports, Maintenance, and HouseKeeping, along with a 'Night Audit' button and a date input field.

A PMS that has been designed for Boutique Hotels

Easy to use with only functions and features that a Boutique Hotel team will need

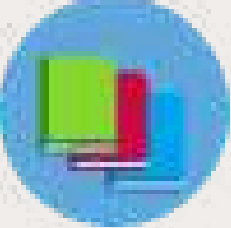
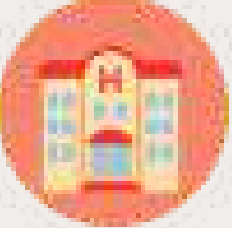

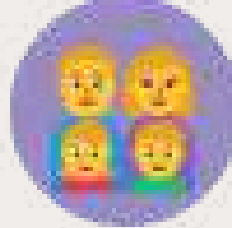

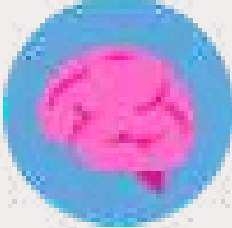
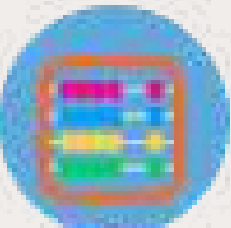

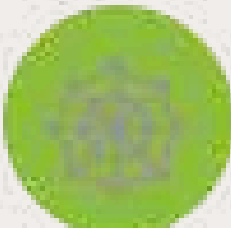



The screenshot shows the 'Arrivals' interface in GuestBook PMS. A dropdown menu is open, listing various ledger types: Arrivals, RoomRate, Ledger: Room Revenue, Ledger: City Ledger, Ledger: Payments, Ledger: Cash, Ledger: Unearned Revenue, Ledger: Accounts Payable, Ledger: Deposit, Ledger: Tax, and Ledger: ALL. Below the menu, there are buttons for 'Copy', 'Excel', 'CSV', 'PDF', and 'Print'. The main area displays a table of arrivals with columns for ID, Guest, RoomNumber, Res#, Pax, and Period. One entry is visible: ID 189, Guest Rod Hull, RoomNumber 100, Res# GB20240906000001000779, Pax 2, Period 24-09-2024 - 24-09-2024. A second table below shows 'Guest InHouse Today' with the same entry.

No costly and technically challenging integrations

Reservations from all channels are managed by Ai

Apps

 **BACK** *BACK to Community*

 Booking Engine	 Contracts	 PMS	 CRM	 CRYPTO	 AI
 POS	 INTEGRATE	 WEBSITE	 PAY GATEWAY	 COMMUNITY	 SYSTEM

Thank you

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Development Department



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